

# SAACS Advisory Board Monthly Statistical Update

- FY 2023 YTD THROUGH OCTOBER 2022 -

## STRATEGIC PRIORITY #1: Enhanced Enforcement

### SERVICE REQUESTS RECEIVED

Includes requests from residents through 3-1-1.

Priority Level	1	2	3	4	5	6	7	8	9	TOTAL
Historic Average*	0	835	190	8	1,405	683	1,244	1,025	1,378	6,769
Actuals	0	1,072	200	17	1,079	664	1,597	1,063	1,841	7,533
Variance	0	237	10	9	(326)	(19)	353	38	463	764

### COMPLIANCE (SLA) RATE

Percent of initial requests from residents that are responded to within established SLA.

Priority Level	1	2	3	4	5	6	7	8	9	TOTAL
Historic Average*	93.1%	94.4%	81.8%	55.7%	60.7%	68.6%	68.6%	88.6%	99.8%	77.5%
Actuals	0.0%	81.7%	83.7%	80.0%	33.6%	60.8%	44.8%	94.2%	99.8%	75.0%
Variance	(93.1)	(12.7)	1.9	24.3	(27.1)	(7.8)	(23.8)	5.6	0.1	(2.5)

**PRIORITY 1:** Calls by default are assigned priority level 1.

**PRIORITY 2:** Sick/ Injured, SAPD Officer Standby

**PRIORITY 3:** Bites (Critical), Cruelty

**PRIORITY 4:** Illegal Sales

**PRIORITY 5:** Aggressive (Critical), Bites (Non-Critical)

**PRIORITY 6:** Neglect, Trapped/Confined

**PRIORITY 7:** Aggressive (Non-Critical)

**PRIORITY 8:** Public Nuisance, Permits

**PRIORITY 9:** Stray/ Roaming, Customer Service Compliments / Complaints

\* As of July 2022, ACS has revised it's priority level system. Historical averages have been updated to fit new definitions

## SHELTER INTAKE

"Impounded & RTOed in Field" are pets that were impounded and immediately returned to their owner by the impounding Officer. These pets did not take up any kennel space at ACS.

1,970

Total cats & dogs impounded



### Historic Average

1,552

237

Impounded & Taken to ACS Impounded & RTOed in Field

1,086

Previous month shelter inventory

5.88

Average length of stay (days)



### Actuals

1,370

141

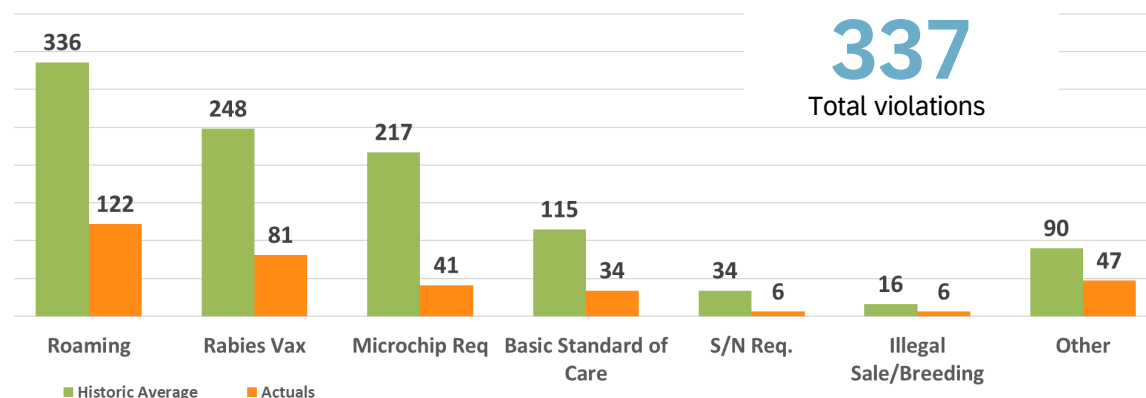
448

11

1,076

Current shelter inventory

## VIOLATIONS ISSUED BY ACS



337

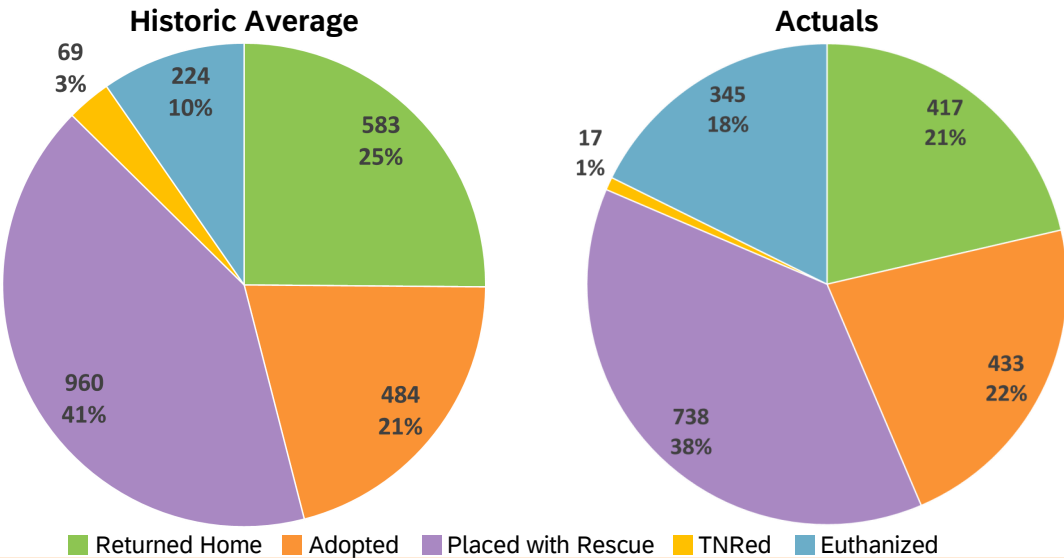
Total violations

"OTHER" can include animal abandonment/neglect, illegal tethering, aggressive/dangerous dog violation, permit violations, illegal animals, nuisance, inhumane trapping, cruelty, animal fighting, notice of violations, and more.

\* Historic Average = Prior 3 Year Rolling Average

# STRATEGIC PRIORITY #2: Increase Live Release Rate

## PET PLACEMENT (QUANTITY & PERCENTAGE)



1,605

Pets found homes

9.3%

(or 181 pets)  
Euthanized for space

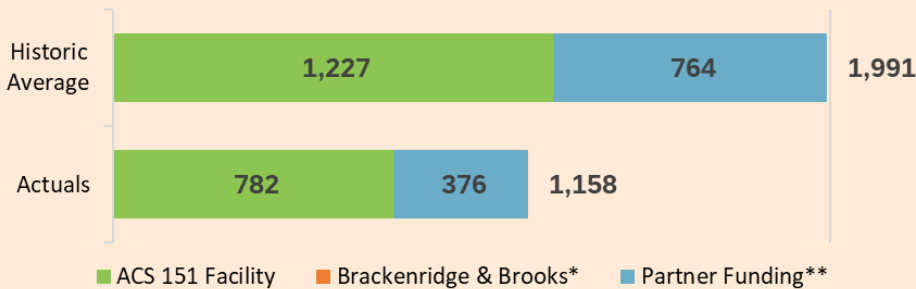
87.9%

Live Release Rate

# STRATEGIC PRIORITY #3: Control Stray Animal Population

## SPAY/NEUTER SURGERIES

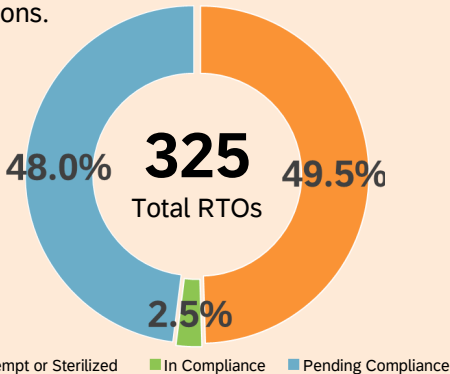
Data for contracted services is based upon the month when ACS receives invoice/report from partner.



\*Brackenridge & Brooks numbers are reported every three months.  
\*\*Some partner actuals are pending due to reporting delays.

## S/N REQUIREMENT

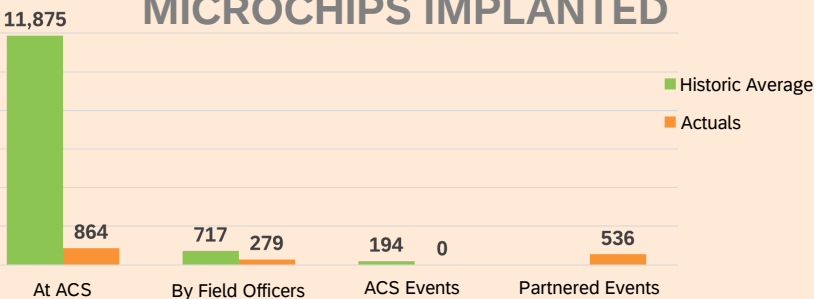
Sterilization agreement compliance rates for animals RTOed. Total RTOs does not include diversions.



## DEATH BY VEHICLES

	Historic Average	Actuals	Variance
Dogs	823	1,163	340
Cats	900	1,012	112
TOTAL	1,723	2,175	452

## MICROCHIPS IMPLANTED



# STRATEGIC PRIORITY #4: Engage & Educate

	Historic	Actuals	Variance
Volunteer Hours	825	955	130
Media Interactions	84	-*	-*

\*Media Interactions are pending October actuals.

64,166

Digital Outreach

894,152

Digital Engagement